

SERVICE BULLETIN

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New Primesetter Software Version 2.30

Heidelberg imagesetters 74 and 102, which run with a Hope on-line processor, have in some cases had problems with the Speedway Communication. This has been shown in form of the warning “film data error” or in form of problems with shifts between film and polyester plates (last mentioned only valid for EGP Combi processors).

While the film/polyester plate is being transported into the processor, the Primesetter sends expose data about the media with information about type of material, length, width and black clearance proportion. The information is used to calculate replenishment enabling you to obtain optimum replenishment. The expose data are then shown in the active display see fig. 1.

If you wish to run with normal replenishment via the inlet sensor this can be adjusted at the panel of the processor in the menu “info”. Please see fig. 2.



Fig. 1



Fig. 2

“Film data error” means that the processor has received invalid/no information about the actual piece of film/polyester plate. Thus the processor does not obtain information about whether it should develop film/polyester plate. For instance the fault may arise in continuation of a critical film jam in the Primesetter or if the imagesetter and processor have been switched on in wrong order. As mentioned in Service Bulletin no. 29 and in Echo Graphic’s service manual the processor should ALWAYS be switched on before the imagesetter.

Primesetters with software version 1.13 - 2.20 cannot be protected against the film data error fault. With the new Primesetter software version 2.30 you can avoid the film data error and likewise turn on the imagesetter and processor in random order without problems. In addition we recommend that you change the following parameter:

21310 Mode OLP Communication is changed to value 2.

That will activate the entire Speedway protocol.

For additional information please contact our service department or make use of our homepage www.echographic.dk/service.