

SERVICE BULLETIN

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No. 16

1. Check list: Mending of bad graphic quality of developed film.

2. Echo Graphic's Service Guide on the internet.

1. Check list: Mending of bad graphic quality of developed film.

In case you have a problem with the graphic quality of the developed film the following should be checked:

- 1.1 Is the developer speed correctly adjusted?
- 1.2 Is the developer and fixer temperature correctly adjusted?
- 1.3 Is the silver content in the fixer tank max. 7g/litre?
- 1.4 Is the pH-value in the fixer tank min. 4-5,5?
- 1.5 How many rolls of film are developed per day?
- 1.6 Should developer and fixer be exchanged?
- 1.7 When was the last time new replenish, developer and fixer chemistry were mixed and was it mixed correctly?
- 1.8 When was the processor last cleaned?
- 1.9 The inlet rollers in the developer rack **MUST** be **dry**. Please check the level.
- 1.10 The inlet rollers in the fixer rack **MUST** be **wet**. Please check the level.
- 1.11 Is the water rack free from algae?
- 1.12 Is the water supply in the water tank sufficient?
- 1.13 Try to locate the problem by developing a test film. Please check the film after the developer-, fixer- and wash bath respectively.
- 1.14 If the problem cannot be solved please keep a few film samples, which can be sent to Echo Graphic.

When going through the above list you will in most cases be able to explain where and why the problem arises. If this will not solve your problem you are very welcome to contact Echo Graphic.

2. Echo Graphic's Service Guide on the internet.

Echo Graphic has now opened our Service Guide at the following address: www.echographic.dk. Among other material the page will contain service bulletins, modification lists, software updates and troubleshooting guides. The page will be updated regularly.

In order to gain access to the page you need a username and a password. To obtain this you only have to send an e-mail to info@echographic.dk and hereafter you will receive a username and a password. If username or password is changed you will receive an e-mail from us.